
Level of engagement

Choosing an appropriate level of engagement is a complex judgement. The following tool can help you to decide an appropriate level of engagement.

Your total score provides a rough guide the level of engagement that may be required. Refer to the scoring panel below.

	Low				High
	1	2	3	4	5
The extent of community involvement required, i.e. small segments or the whole community?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Level of community input required, i.e. the extent to which the community has relevant information/opinion	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Level of importance to government	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Level of importance to community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Level of resources available for engagement, i.e. time, money, people at government level	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Level of resources available for engagement, i.e. time, money, people at community level	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Level of legitimacy/acceptance of outcomes required	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Level of contention/controversy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Scoring

0 – 13 Limited engagement, e.g. information dissemination or consultation with community

14 – 26 Moderate level of engagement

27 – 40 High level of engagement – active participation and broad engagement of communities

Note that the level of an engagement activity generally describes the complexity of an issue and how many resources will be directed to it, e.g. staff time and project funds. In practice, most engagement activities, even low-level ones, may involve a number of strategies spanning the information–consultation–active participation continuum.